

## HCRA President's Message

**Board@HCRAFairfax.org**

Dear HCRA Members,

Happy Spring!

And Summer is right around the corner.....The Board is gearing up for a great season and working diligently behind the screens to ensure that everything is ready for our Memorial Day start. We hope you have had a chance to read our recent mailings as we tried to provide lots of information regarding the pool and upcoming season. Please SAVE THE DATES on the end of season pool closing party (September 7<sup>th</sup>) and dog swim (September 8<sup>th</sup>). We are currently taking RSVPs.

High Sierra Pools is currently recruiting lifeguards for our pool and also finalizing the reconstruction on the main pool. The Board is very excited about the new tiles, new LED lights, new coping stone and new white coating. We do get excited about these things and we hope our membership will enjoy the brand new pool for years to come.

Our biggest, greatest news is the new online pool pass system. Information regarding the registration process was included in the mailings and also can be found on our website. With this new system, your cell phone will become your pool pass. The system will also allow you to log-in at the guard desk with phone and name verification (and coincide with a picture of each family member in the system), and an app that will allow you to determine if the pool is open or closed in real time. Because of our new system, the pool rules have been updated appropriately, and will be available for review in the online registration and on our website.

**PLEASE REGISTER ONLINE** - if you can register online via the web portal before coming to the clubhouse for pictures, it will make the process run more smoothly. If you are having technical issues, please feel free to come to one of the following pool pass times, and someone will be available at the clubhouse to help you through the process.

**PLEASE NOTE:** you will not be able to log onto the registration system (you won't get past step one) unless you have paid your dues in full. As some of you may know, our sister community board (HFHOA) has elected to change management company and is now using Alliance Community Management (ACM). If you think you paid your dues, but our system is not allowing you to proceed, please verify that you sent your Hampton Chase dues to Cardinal Management (and not paid the HCRA dues to HFHOA or ACM). Unfortunately, we have had a number of members make this mistake this year. Please contact ACM for a refund and then send a new check or payment to Cardinal Management for Hampton Chase. Once payment clears, then you may proceed with the registration process.

Finally, the clubhouse is available by reservation during the off season for parties and get-togethers. Please contact Cardinal Management to get on the calendar and complete the rental agreement. For all HCRA news and information, please visit us at [www.HCRAFairfax.org](http://www.HCRAFairfax.org).

The next meeting of the Hampton Chase Recreation Association will be held at the clubhouse on April 18, 2019 at 7:00 pm. All members of HCRA are welcome to attend the meeting. If there are any questions, concerns or accolades that you wish the Board to know about, please email [Board@HCRAFairfax.org](mailto:Board@HCRAFairfax.org) in advance so that the Board can be prepared to discuss them at their monthly meetings.

Best wishes, Adrea Marshall